Payroll Processing Services Solution for Educational Testing Services

ABOUT EDUCATIONAL TESTING SERVICES

ETS is a nonprofit that advances quality and equity in education for people worldwide by creating assessments based on rigorous research. The company currently develops, administers and scores more than 50 million assessment tests annually in more than 180 countries, at more than 9,000 locations worldwide. In addition to assessments, the company conducts educational research, analysis and policy studies and develops a variety of customized services and products for teacher certification.
About Educational Testing Services

PRINCETON, NEW JERSEY

ETS is a nonprofit that advances quality and equity in education for people worldwide by creating assessments based on rigorous research. The company currently develops, administers and scores more than 50 million assessment tests annually in more than 180 countries, at more than 9,000 locations worldwide. In addition to assessments, the company conducts educational research, analysis and policy studies and develops a variety of customized services and products for teacher certification.

Business Challenge

Educational Testing Services (ETS) sought a better way to attract, manage and cultivate its available talent as well as gain insight into broader business metrics and performance at the executive level. The company was looking for a strategic partner to outsource HR, Payroll and Time and Labor processes (Payroll Processing Services). ETS needed to leverage the experience and expertise of a proven payroll processing partner who could provide a turnkey HR/Payroll solution for ETS’ highly seasonal workforce of 32,000 employees. This would enable the company to focus on its core business while its global staff was consolidated on a single HR platform and most HR administrative activities outsourced.

Velocity Solution

Velocity upgraded ETS’ enterprise application at the same time it architected the outsourcing of Payroll, Time and Labor processing, provided full tax filing, garnishment administration and Benefit Administration support, added Employee Self Service, moved the hosting from the current provider, and built interfaces with financial applications including Cognos and PeopleSoft Financials. Human Resource processing was upgraded to PeopleSoft 9.1 with a planned upgrade to 9.2 already slated for April, 2016.

Realized Results

- Ability to refocus staff to core business needs because key HR and Payroll processes are offloaded
- Received greater technical knowledge and enhancement capabilities to support the business
- Implemented an “out of the box” PeopleSoft application with limited customizations
- Economies of scale with one vendor providing hosting, managing and Payroll Processing Services
- Improved productivity and data integrity

Payroll Processing Services Expertise Specializing In:
- Payroll Processing
- Time & Labor Management
- Payroll Compliance Services
- Garnishment Administration
- 3rd Party Remittance
- Benefits Administration Support
- Employee Self Service
- Employee Service Center
- Print Services
- Tax Processing
- Escheatment

Software in Scope:
- PEOPLESOFT 9.1
- HUMAN RESOURCES
- TIME AND LABOR
- PEOPLETOOLS ON MICROSOFT® SQL SERVER